

## Common Reasons Why Your Bruin Financial Aid Letter May Not be Available

- You are on an admission wait list. If you are admitted from the wait list, your Bruin Financial Aid Letter will be available via the Bruin Financial Aid Portal by the next business day.
- You did not list UCLA on your FAFSA or CA DREAM Act Application. Please review your FAFSA at <u>www.studentaid.gov</u>. If UCLA is not on your application, please add our school code 001315 and allow 2-3 business days for UCLA to receive your application and generate your Bruin Financial Aid Letter. If you are a CA DREAM Act applicant, please allow 5 –10 business days for UCLA to receive your application. You can review your <u>Bruin Financial Aid Portal</u> to see if your financial aid application was received.
- You may have saved your application on the processor's site without submitting it. If you did
  not see a confirmation page at the time you completed your application, your application may have
  been saved and not submitted for processing. Please log back into the application site and submit it.
  Please allow 2-3 business days for UCLA to receive your FAFSA and 5–10 business days for UCLA
  to receive your CA DREAM Act Application.
- There was no Student Aid Index (SAI) calculated at the time you submitted your application. We cannot estimate your eligibility for aid, if the processor did not calculate your SAI. Please log back into your application and submit any missing information that they may be requesting.

## If You Cannot Access Your Bruin Financial Aid Portal

• You did not create your MyUCLA account. To access your financial aid information via the Bruin Financial Aid Portal, you must crate your UCLA logon using your UCLA ID number, which can be found on your admission decision letter. To create your logon, please visit <a href="https://my.ucla.edu/">https://my.ucla.edu/</a> and select "Create UCLA Logon/Password".



After agreeing to the "Terms of Service", select "I Have a 9 Digit UCLAID Number (UID)" and follow the prompts provided to create your logon credentials.

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Step 1 Affiliation	Step 2 Identity	Step 3 Account Creation	Step 4 Activate MFA	
CREATE A UCL		ID: CONFIRM UNIV	ERSITY AFFILIATION	
Do you have a 9 Di	git UCLA ID	Number (UID)?		
IF YOU ARE AFFILIATED WITH ONE OF THESE POPULATIONS YOU HAVE A 9 DIGIT UCLA ID NUMBER			IF YOU DO NOT HAVE A 9 DIGIT UCLA ID NUMBER (UID) AND YOU ARE NOT AFFILIATED WITH THE UNIVERSITY:	
<ul> <li>(UID):</li> <li>New UCLA Students (including admitted/waitlisted applicants and summer sessions)</li> <li>Former UCLA Students (including alumni and summer sessions)</li> <li>UCLA Faculty or Staff Members</li> <li>UCOP or UC Merced Staff Members</li> <li>Contractors</li> <li>Bruincard holders</li> </ul>			Accounts created without a 9 Digit UCLA ID Number (UID) can be used with, but may not have full access to, many UCLA applications. Users with unaffiliated accounts generally aren't eligible to receive campus services. Please note, unaffiliated account creations will undergo an additional email verification process.	1
I HAVE A 9 DIGIT UCL	A ID NUMBER (U	(סוע	0	

 You did not create your UCLA logon with your University ID (UID) Number. To access your financial aid information in Bruin Financial Aid Portal, your UCLA logon must be associated with the UID number listed on your admission application. If you created your logon without your UID, please contact the IT help desk at 310-267-HELP (4357). It may take up to 24 hours for your logon to be linked to your UID#.