Last Revised: 10/1/24



# Viewing and Uploading Documents via the Bruin Financial Aid Portal

#### Overview

This guide informs you how to view and upload documents via the Bruin Financial Aid Portal.

#### **Sections**

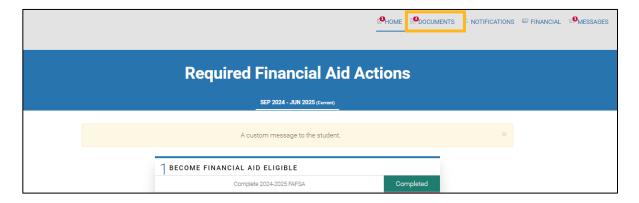
- View and Upload a Requested Document
- View and Upload a Non Requested Document
- Obtain Help

**Requested Documents** are documents that must be submitted to continue processing your financial aid eligibility. **Non Requested Documents** are supplemental documents that can be submitted to assist in the processing of your financial aid.

Various document types require different data elements and information. When uploading documents on behalf of the student, read each heading. For example, all the documents under the "Documents Requiring Attention" must be submitted. If the heading reads "One of the Following Documents is Required," any document listed meets the requirements for that section. Also, pay close attention to the Owner column, which will indicate who the information is being requested from (e.g., student, parent, student spouse, or parent spouse).

### View and Upload a Requested Document

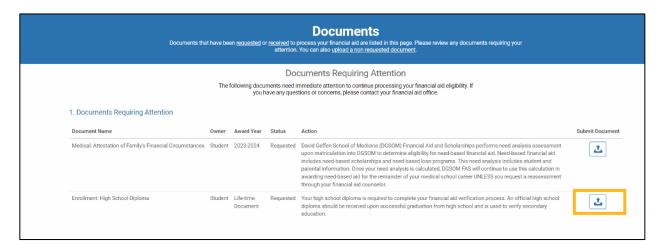
1. From the homepage, select the **Documents** tab. The Document screen will display all the documents assigned to you.



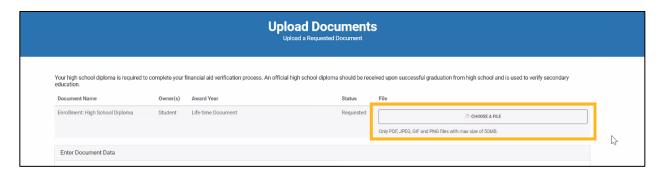
**Tip:** You can also click the **Submit all Required Documentation** link in the "Become Financial Aid Eligible" section.



2. Once a document to upload is determined, click the **Upload** icon under the Submit Document column to upload a document.



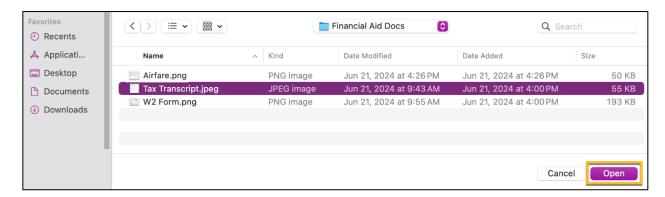
3. In the File column, click **Choose a File**. Accepted formats include **PDF**, **JPEG**, **GIF**, or **PNG** and have a maximum upload file size of **50MB**.



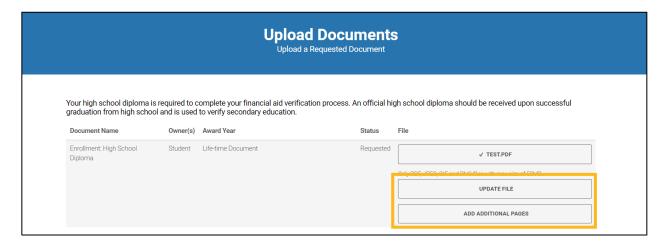
**Note:** In some cases, you may have to download and fill out a form before uploading it to the system (e.g., Appeal: Independent Status). Sometimes, you may only have to provide the required information within the document page.

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4. Select a file to upload from your own device, and click **Open**.



Notice that the **Update File** and **Add Additional Pages** features are enabled when the document is uploaded. These options allow the file to be updated later, or for supplemental pages to be added to the uploaded file.

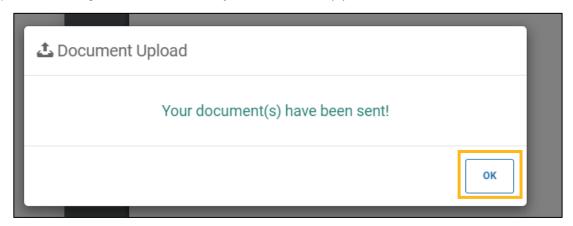


If applicable, fill out all **Required Fields**. Note that some fields will include a
detailed description clarifying what information is being requested or additional
instructions (e.g., providing a unique date, office use only, etc.). Please review
each field carefully. In addition, provide any additional comments and click **Upload**.

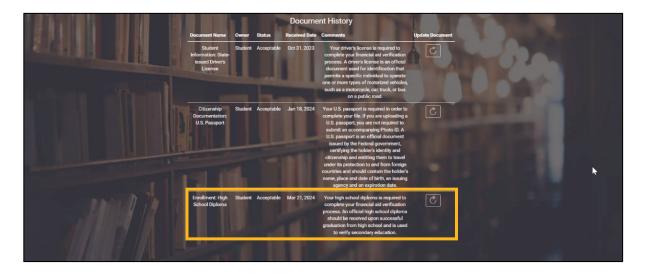
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5. Upon receiving confirmation that your document(s) have been sent, click **OK**.



6. Submitted documentation will appear under the **Document History** section of the Documents screen.



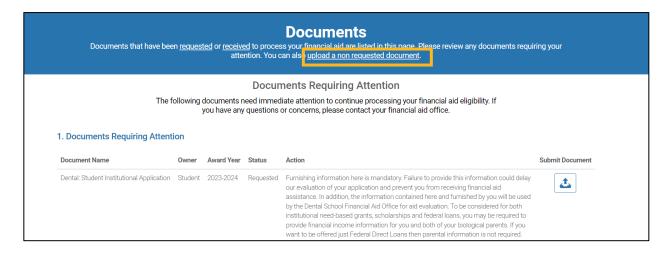
**Note:** The Document History section will also display the status of each document submitted. Once a document is submitted, it will remain in a **Received** status until a staff member reviews it. After the document has been reviewed, staff members will change the document's status to **Acceptable**, **Unacceptable**, or **Rejected**. You will need to periodically check the Bruin Financial Aid Portal to view the status of a document. If a document is given an Unacceptable or Rejected status, you will need to view comments and then re-submit the document.

## View and Upload a Non Requested Document

1. From the homepage, select the **Documents** tab.

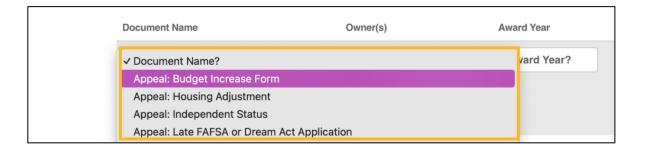


2. In the Documents summary, click upload a non requested document.

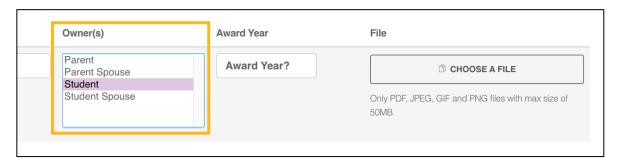


3. Click in the **Document Name** field, and select a document to upload (e.g., **Appeal: Budget Increase Form**).

**Note:** If you need to upload a document that is not listed, please contact your financial aid office for assistance.

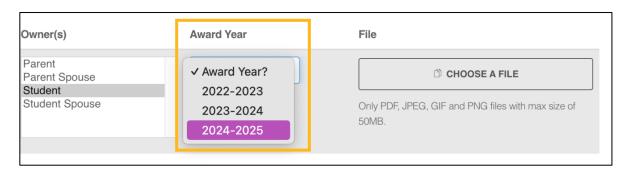


4. Click in the **Owner(s)** field, and select the applicable option (e.g., **Student**).

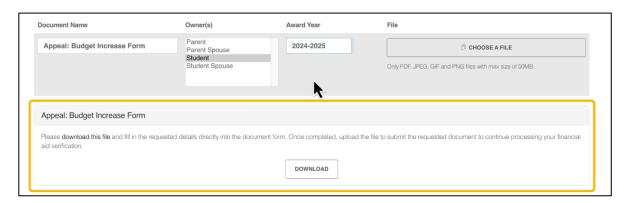


5. In the **Award Year** field select the appropriate award year if the document is year-specific (e.g., **2024-2025**).

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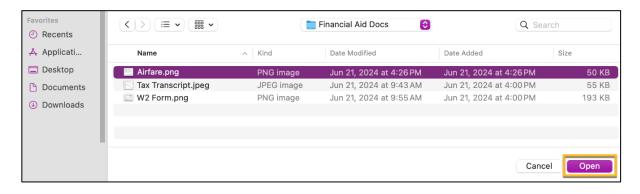
**Note**: Some forms will display a section allowing you to download a copy of the form to review policies for a specific school or program. We recommend downloading and reading through the form instructions to fully understand policies for your school or program.



 Once all fields have been completed, click Choose a File. Accepted formats include PDF, JPEG, GIF, or PNG and have a maximum upload file size of 50MB.



7. Select a file to upload from your own device, and click **Open**.

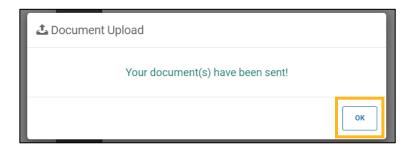


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If applicable, fill out all **Required Fields**. Note that some fields will include a
detailed description clarifying what information is being requested or additional
instructions (e.g., providing a unique date, office use only, etc.). Please review
each field carefully. In addition, provide any additional comments and click **Upload**.



9. Upon receiving confirmation that your document(s) have been sent, click **OK**.



10. The **Non Requested Document** will be uploaded. Submitted documentation will appear under the **Document History** section of the Documents screen.



**Note:** The Document History section will also display the status of each document submitted. Once a document is submitted, it will remain in a **Received** status until a staff member reviews it. After the document has been reviewed, staff members will

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change the document's status to **Acceptable**, **Unacceptable**, or **Rejected**. You will need to periodically check the Bruin Financial Aid Portal to view the status of a document. If a document is given an Unacceptable or Rejected status, you will need to view comments and then re-submit the document.

## Obtain Help

To obtain help please contact your <u>financial aid office</u> for assistance.